

ranslated from French by Victoria Britten

AUDIOVISUAL TRANSLATION, PLAINLY SPEAKING

Audiovisual translators are an essential part of the audiovisual production machinery. However, because their work is done in the final stages, little is known about it – and the conditions in which it is carried out.

To shed some light on them, the SCAM (Civil Society of Multimedia Authors, known as LaScam in English) carried out an online survey of 1,162 members of the profession, along with the ATAA (Association of Audiovisual Translators) and the SNAC (National Union of Authors and Composers). 528 people agreed to take part. The answers give a composite portrait of a population that is very predominantly female, ever more qualified, and yet faced with constantly worsening pay and working conditions.

The survey's final question was an open one: "How would you describe your working conditions?" Putting together the many answers to that question showed up several tendencies, which included dissatisfaction with the level of pay, difficult and sometimes worsening working conditions, heavy pressure on time (tighter and tighter deadlines) and a lack of job security often felt to be burdensome. Few of the translators spontaneously lamented the fact that no kind of framework (a collective agreement, for example) covers their working conditions, whilst at the same time many of them regret how difficult it is to come together for joint action.

Less directly, fear of accepting rates that are too low and guilt at doing so could also be heard. Likewise, there was perceptible anxiety about the new forms of broadcasting (VOD platforms, Netflix, etc.) and the unfavourable effect they have on rates, in particular given the major drop in – or even absence of – royalties paid by collecting societies such as LaScam and the SACEM (Society of Authors, Composers and Publishers of Music).

To conclude the survey, portraits of three women and two men also give a snapshot of respondents' very varying situations and profiles.

PROFILES

As a profession it is very female, urban and qualified, with versatile and experienced translators most of whom belong to authors' societies and professional bodies.

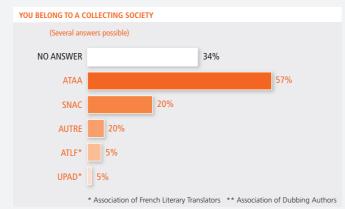
THE STANDARD PROFILE IS A FORTY-SOMETHING **PARISIAN WOMAN**

76% of people who replied to the questionnaire were female: that percentage varied little according to speciality. In dubbing, the figure is slightly lower (71%).

The age range is dominated by forty-somethings (30% of respondents), ahead of those in their thirties (29%). Over half the translators surveyed (57%) are over 40. 7% of translators carry on working after 60.

Dubbing is the activity with the greatest proportion of under-30s. Paris and its area, where the bulk of laboratories are, is also home to the vast majority of the profession: 25% of respondents live in Paris itself and 50% in the Paris region (including Paris).

Outside the Paris region, the biggest group (26 respondents) lives in Alsace, where (French/German TV channel) Arte has its offices.



A QUALIFIED OCCUPATION

37% hold a vocational master's degree from Lille, Nanterre or each of those three vocational master's programmes delivers activity for 25% of the panel. fifteen or so graduates a year.

MASSIVE MEMBERSHIP OF COLLECTING SOCIETIES AND PROFESSIONAL ORGANISATIONS

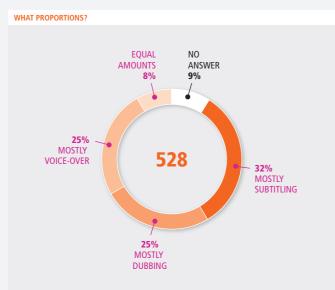
69% are members of LaScam (documentaries) and 61% the SACEM (fiction). NB: More than one answer was possible. 57% are members of the French audiovisual translators' association (ATAA), and 20% belong to the national authors' and composers union (SNAC).

Roughly a third of those invited did not reply, which suggests they do not belong to any professional organisation.



TRANSLATORS WHO ARE PROFESSIONAL, VERSATILE AND EXPERIENCED

Nice university, ahead of translation or interpretation studies They translate not only for subtitles (67%), but also voice-over not focusing on audiovisual media. An equal proportion (37%), (66%) and dubbing (42%). Subtitling is the main activity for however, state they have had other training. It seems very likely most respondents (32%). Dubbing has more of a tendency to be that the proportion with qualifications will increase steadily, since an exclusive activity: only 42% say they do it, but it is the main



As for experience, 54% of translators declared at least 11 years' activity and 22% have been practising for over 20 years. Comparing the age distribution and years of experience suggests a group that starts working life fairly late: while under-30s made up 15% of respondents, 21% of the total had been in activity for five years or less.

ENGLISH IS BY FAR THE MOST FREOUENT SOURCE LANGUAGE

German; and 12% Italian. Of the 11% who replied "other language", 22% of translators gave Portuguese as a source language. Only a limited number of translators work with Chinese, More than one answer was possible, and 88% of people gave Russian and Japanese. Unsurprisingly, the main target language is English as a source language; 29% Spanish; 20% French; 16% French (87%), ahead of English, Spanish, German and Italian •

WORKING CONDITIONS

A well-equipped community of professionals, most of whose activity is focused on audiovisual translation and whose working time can slide over into weekends.

HOW DO PEOPLE GET STARTED?

occupation: work placements (32%), recommendations (31%) the activity: dubbing, subtitling or voice-over.

PEOPLE EQUIPPED WITH PROFESSIONAL TOOLS

The vast majority of translators (84%) own the software they work on. Of the 15% who say they do not, 32% have software supplied by a lab, 19% rent it on a daily basis and 20% work on an online platform.

A MAIN ACTIVITY, IN PARTICULAR FOR DUBBING SPECIALISTS

Audiovisual translation is the main activity for 83% of the translators polled. This proportion is highest (91%) for dubbing specialists. Of the 17% for whom audiovisual translation is less than half their workload, it can be seen that 23% work in literary translation and 24% in technical translation, while 65% have another occupation (it was possible to give several answers), often linked to the worlds of culture and media.

BUSY WEEKENDS AND NOT MANY HOLIDAYS

Three main gateways lead in roughly equal proportions into the Over three-quarters of translators (79%) said they work at the weekend. Just over half (52%) said they take more than three and canvassing with CVs (28%). This is much the same whichever weeks' holiday a year; less than a third (27%) take three weeks; 18% say they take only two weeks and 4% make do with just one week a year. These percentages vary little in the different branches of activity •

> "You come into this with the idea of sharing your culture, but the realities of audiovisual work soon catch up with you."

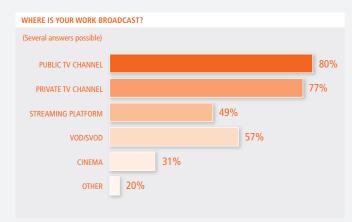
> > Madeleine Lombard

WORKING PRACTICES

Translators who have regular clients and work for all broadcast media, but rarely sign contracts and don't always see their name in the final credits.

MAIN CLIENTS: PUBLIC AND PRIVATE TV CHANNELS

Audiovisual translators work for all types of media, but first and foremost public television channels (80%), which lead private channels (77%) by a short head. VOD comes next, with 57%, A majority (68%) of respondents say they work for between two followed by streaming platforms (49%) and cinema (31%).



"I am always appalled when I'm asked to avoid complicated words and sophisticated turns of phrase. It has been a constant feature for several years and I'm not at all sure that this levelling down is actually to broadcasters' advantage

LOYAL RELATIONSHIPS BUT STILL UNEVEN **RECOGNITION OF THE PROFESSION, WITH ONLY 10%** SAYING THEY ALWAYS SIGN A CONTRACT

and five companies (subtitling laboratories, recording studios, direct broadcasters, production companies...), and 18% for between six and ten companies. Only 9% have just one client, and 4% more than ten.

Audiovisual translators maintain trusting, long-term relationships, which may explain why 42% say they "never" sign an authoring contract for a commission and 37% only "sometimes". Only 10% of the profession always sign a contract!



Only a third of translators (34%) say their name "always" appears in the credits; 41% say they are "often" mentioned and 20%. "sometimes"

PAYMENT

Widely disregarded union rates in all three areas: dubbing, subtitling and voice-over; an unequal balance of power between translators and their clients; and an income that is modest in spite of the royalties paid by authors' societies.

THE MAJORITY ARE PAID AS AUTHORS*

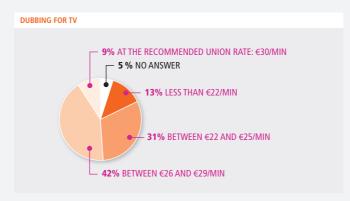
greatest number as authors (90%); on the other hand, subtitling employed status known as auto-entrepreneur (28%).

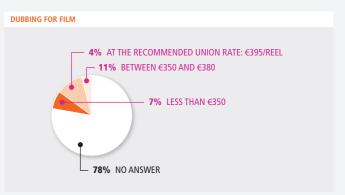
74% of translators say they have author status. Dubbing pays the has the highest proportion of those who have a different self-

IN DUBBING – OUT OF 223 REPLIES, OR THE 42 % OF RESPONDENTS WHO SAID THEY DO DUBBING

€25; but barely 9% are paid the recommended union rate of €30 per 10-minute reel. per minute.

For television, the biggest group of translators (42%) are For cinema, the low reply rate (22%) skews the result, but only paid between €26 and €29 per minute; 31% get between €22 and 4% of those respondents say they receive the union rate of €395



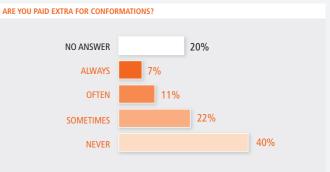


DETECTION

35% of translators who practise dubbing say it is "always" for in 7% of cases. supplied for them. However, 28% say it "never" is.

It is impossible to establish clear rules as to detection practices. As for conformation, when the translator has to do it, this is paid





"When I was starting out, 25 years ago, you always went to the lab for a final check of your subtitles. Today, you send your work as a download and you don't meet your clients as often."

Frédéric Dussoubs

Hélène Inayetian

in the long run."

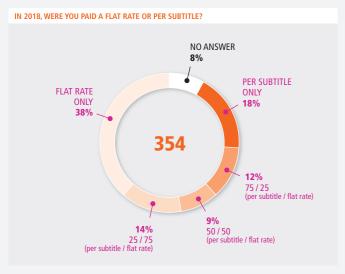
It's complicated for a beginner to get to work for a French national channel.

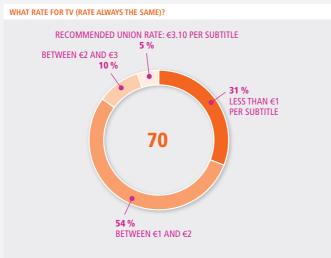
Antoine Leduc

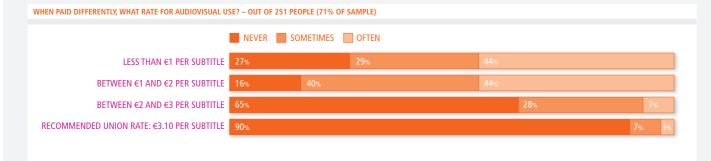
IN SUBTITLING – OUT OF 354 REPLIES, OR THE 67% OF RESPONDENTS WHO DO SUBTITLING

Most people (38%) are always paid a fixed rate for subtitles. By The majority (54%) are paid between €1 and €2 per subtitle, or contrast, 18% say they are always paid according to the number even less than €1 (31%). of subtitles. Only 20% of subtitle translators are always paid the On the other hand, for 43% of respondents, conformation is 5% of translators receive the union rate of €3.10 per subtitle. for 21% and "often" for 5%.

same rate. When they are paid per subtitle for television use, only never paid for. It "always" is for just 4% of people; "sometimes"





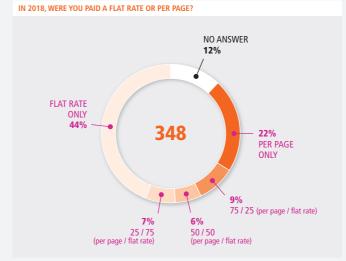


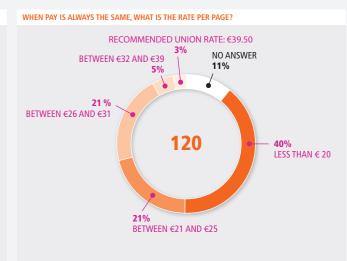
IN VOICE-OVER – OUT OF 348 RESPONDENTS, OR THE 66% WHO SAID THEY DID VOICE-OVER

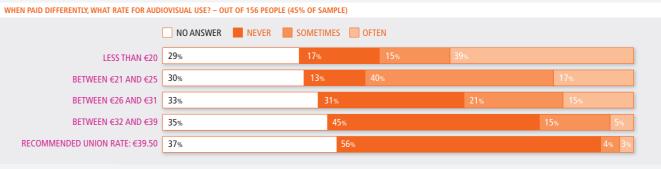
By contrast, 22% say they are always paid per page.

The rate per page is always the same for only 34% of voice-over the recommended union rate of €39.50 per page. translators (a conversion rate was estimated for those who said For those who say the rate varies according to the client (45% of they were only paid a fixed rate); 21% say they earn between the sample), the rate is generally below €20 per page.

Most people (44%) are always paid a fixed rate for voice-over. €21 and €25 per page, 21% between €26 and €31 and 5% between €32 and €39. Only 3% of those paid per page receive







MODEST INCOMES

For most people (64% of replies), income from their authoring activities makes up over 76% of their total annual income. 39% of translators declare annual net income between €20.000 and €40,000; 17% earn between €13,000 and €20,000 and 13% less than €13,000 per year. Dubbing specialists have the highest average earnings (16% between €40,000 and €60,000 net).



AUTHOR STATUS

In France, audiovisual translators fall into the category of authors, which is a specific selfemployed status with particular social and fiscal characteristics. Like all authors, they enjoy lifetime paternity of their works, which may not be altered without their consent. However, they make over the exploitation rights for their translations to those commissioning them, who can thus broadcast and distribute them as necessary. In return for that transfer, translators receive payment proportional to the use made of their works. This payment is made by Collective Management Organisations such as LaScam and the SACEM, which bring together authors from various sectors: music, film, theatre etc. These societies manage authors' property rights.

"In my mind translator and author are linked. For me, film translation sits between literary translation and interpreting. You have to have a broad range of styles in mind whilst taking into account space constraints for subtitles or a need to create oral language when dubbing fiction."

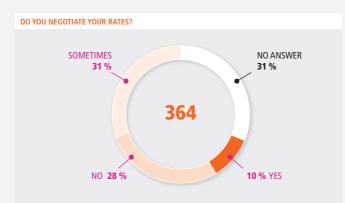
Brigitte Hansen

AN UNEOUAL BALANCE OF POWER

Only 10% of translators in dubbing, subtitling and voice-over state that they "always" negotiate their rates; 31% "sometimes" do and 28% say they don't negotiate!

The result is distorted by the fact that 31% of those surveyed did not answer the question, which goes to show what a delicate subject this is.

This difficulty is compounded by payment terms which may stretch on and on. Only 11% of people surveyed are "always" paid on time; 33% of them "often" and 38% "sometimes".



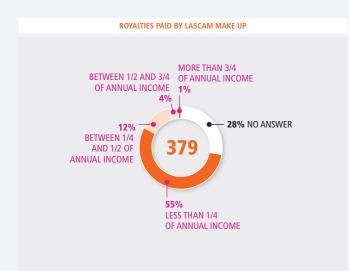
LASCAM AND THE SACEM, A NOT INSIGNIFICANT CONTRIBUTION

for documentary translations and the SACEM for subtitling and the result. dubbing fiction – makes up a significant share of income.

For 12% of translators, the royalties paid by LaScam count for annual income according to 52% of those surveyed. But there

In an uncertain financial context, the payment of royalties they make up less than 25%. It must be noted, however, that allocated by societies that collect and share them out - LaScam 28% of respondents did not answer the guestion, which skews

Likewise, for the SACEM, royalties made up less than 25% of between 25 and 50% of annual income, and for 55% of them too, a large part (31%) of the sample did not respond •





FIVE VOICES Interviews by Charles Knappek **TELLING A TRADE**

To conclude the survey, portraits of three women and two men also give a snapshot of respondents' very varying situations and profiles.

FRÉDÉRIC DUSSOUBS

Frédéric Dussoubs lives in a house on the edge of woods, has stayed with the activity ever since, apart from translating half an hour from Paris by motorbike, he says. An ideal a few screenplays, gradually moving from subtitling to environment for this fifty-something man who has voice-over, which has been his main occupation for the led many lives and who came late – in his thirties – to last 15 years. audiovisual translation. I would find it hard to do without this setting, he acknowledges. Working solo suits me, I In 25 years' practice, Frédéric Dussoubs has observed have no timetable, I organise my time however I fancy and and experienced the changes in the profession. When I I can work outdoors when the weather is good.

While he is now a recognised member of the profession - he he remembers. It was a time for interacting and you were was on the 2019 television documentary translation prize dealing with people who understood the work. Nowadays, jury - Frédéric Dussoubs wasn't necessarily destined for a you send your work as a download and get to meet your career in the field. At school and university, his focus was clients less often. on science and economics. It wasn't until a lengthy stay in Amsterdam in the mid-1980s, earning a living doing odd He has an excellent relationship with his main client, for jobs, that he discovered he was good at languages. I was whom he translates on average three documentaries a never much good at English at school. However, after two month, but occasional jobs for other players in the sector years of watching English language series, I was virtually reinforce his feeling that working conditions are generally bilingual and my Dutch was pretty good too, thanks to degenerating. Client contacts unaware of the specific the subtitles.

When he came back to France, he initially earned a living doing various jobs in the film industry: assistant photographer, assistant director, production manager... He was involved in all areas of the audiovisual sector and also Thus, in line with many of his colleagues who replied to including the international documentary festival (Fipa).

One thing led to another, and the occasional activity relation to laboratories. We have always worked without a became his main occupation: he was subtitling for several laboratories and working on more and more projects. He self-confidence and rigour •

began, you were still sending your work in on a floppy disk and going to the lab for the final checking process,

nature of the work, ever-tighter deadlines, worsening pay and lack of recognition darken an already bleak picture. Like all experienced audiovisual translators, over twothirds of his income comes from royalties.

spent time in the festival world. To the extent that in the the survey, Frédéric Dussoubs harbours serious questions mid-'90s, given his known flair for language, he was asked about the future of the profession: Fifteen years ago, to undertake some subtitling missions for various festivals we earnt a decent living from this work. Nowadays, it is more difficult. The attractive side of the work, in particular the freedom you enjoy, is offset by growing insecurity in safety net, but now more than ever the job demands great

BRIGITTE HANSEN

in 1993.

interpreting. You have to have a broad range of styles make generate the type of clients you want to work for. in mind whilst taking into account space constraints for subtitles and the need to create oral language when Nowadays, Brigitte Hansen works for a dozen or so clients, dubbing fiction.

regular moments of letting go, which are essential safety passion for the mot juste • valves. Sometimes inspiration will not come, and then you need to be able to leave your desk and do something else to clear your head, she explains. It is a necessary breather in order to recover efficiency, which is impossible to maintain if you force yourself to work too-long hours. Dubbing works of fiction, which nowadays makes up 90% of her work as an author, also allows her to meet her clients regularly for the final checking process. This type

Brigitte Hansen isn't one for idling. She is a prolific of precious interaction with an artistic director or other audiovisual translator who also has various translation- authors is frequent in dubbing but ever rarer for voice-over related activities, mainly for institutional clients; she and subtitling. Brigitte Hansen, who sees the job as a form is also a LaScam administrator, representing audiovisual of craftwork, deplores the fact: Doing the final checks at translators. I love constantly discovering new worlds, the laboratory was also an apprenticeship: an opportunity which is one of the advantages inherent to my speciality, to polish your skills and learn from your mistakes. That says this experienced professional, who started out back aspect has virtually disappeared now. This is why solidarity within the profession seems particularly important to her. Audiovisual translators are isolated but need not be lonely: Working within a broad palette – fiction and documentaries, Over time, you forge strong links with some colleagues. dubbing, voice-over and subtitling – she explores the full That allows for discussion, mutual aid, expanding your scope of her job as an author. It is a title she is particularly activity by sharing projects and contacts. Not to forget fond of: I always link translator to author. Working with defending the interests of the profession. From the outset, LaScam, I realised that authors in other fields did not Brigitte Hansen stood against abusive practices on the part always understand the specific nature of what we do. For of certain laboratories. It closed doors to me that I didn't me, film translation sits between literary translation and wish to open anyway, she says ironically. The choices you

of which five or six are regular. Besides freedom to organise her time, she enjoys two other luxuries: juggling between Brigitte Hansen's days are full. From early morning, and various types of audiovisual translation and having built often till late at night, she spends most of her time with a rich and varied network between fiction, documentary her eyes glued to the words and pictures on her screen. and institutional works, which allows her to escape being She does however include in her programme salutary and limited to just one field whilst never losing sight of her

HÉLÈNE INAYETIAN

Hélène Inavetian in her local café on boulevard Voltaire.

I go out a lot and don't need anyone's permission to set Hélène Inayetian feels that she doesn't do badly. For the up an appointment within so-called office hours, she last 20 years two clients have given her the bulk of her disciplined life. Hélène Inayetian may not be able to say income, but this Parisian has two secret weapons: she how much time she spends on work, but isn't one to let works fast and, especially, can count on the broadcasting it take over her life. With regular working hours and free royalties paid to her by LaScam, which make up roughly weekends, her days are strictly timetabled and holidays are two-thirds of her income. On top of this she has worked a vital part of her organisation. Sometimes I buy a train since 1998 with National Geographic magazine, for which freedom too: with assignments arriving at the last minute, her income. she never knows what her workload will be like. She is far from anxious about that, as her clients are loyal and While her status as an experienced author does not entitle regular. If I have no commissions I go out, see people, but her to better pay, there are nonetheless some advantages: it never lasts very long. Right now, the next three weeks Hélène Inayetian systematically turns down programmes are fully booked, which is already quite a lot for me, she where the preparatory spotting of the subtitles has not says with amusement.

1999: after studying English and then going to the school Inayetian appreciates this recognition, whilst expressing for translators and interpreters (ESIT), she worked for worry about an insidious and no longer new trend: clients' Larousse publishers before branching off into dubbing ever-lowering standards. I am always appalled when I'm thanks to a university friend. At the end of the 1990s most asked to avoid complicated words and sophisticated turns audiovisual translators came from the Lille University. My of phrase. It has been a feature for several years and profile as a technical translator from ESIT was fairly rare I'm not at all sure that this levelling down is actually to even then, but it wasn't a bar because the sector was broadcasters' advantage in the long run • booming. I think it would be more difficult these days.

Though she spends most of her time in the study/sitting Though she first worked in the era when you were room in her flat in Paris's 11th district, we meet 48-year-old hired via the small ads, and has since suffered from a gradual lowering of rates – with matters made worse by increased social security contributions - over 20 years, says, freely admitting to her solitary nature. I think the jobs: 60-odd documentary translations per year, mostly people who do this job need a great deal of freedom. In for voice-over and mainly broadcast by a national TV "freelance" you have "free", and that's the most important channel, France 5. It's true that you have to work more thing for me. But that freedom goes well with a very and to ever-shorter deadlines to keep the same level of ticket to make myself get away. It's the best way to avoid she translates 20-odd pages every month. Her salary for getting holed up in a tunnel of work. Therein lies great this supplementary activity only makes up a small part of

been done. She is also one of the rare translators not to use subtitling software. Lastly, her clients give her subjects Hélène Inayetian has been an audiovisual translator since that cover her favourite themes, particularly historical ones.

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ANTOINE LEDUC

flipside of the coin is working all hours.

degree translation class (13 women, two men) at Nanterre Whereas in 2018 he did virtually only documentaries, they University. After the usual internships, they started have been knocked off their perch by works of fiction and out together. We were a bit afraid of doing everything now count for only about a tenth of his activity. In the together. But actually it's fine, we work together on buoyant sector of fiction, 70% of his work is on Netflix the same subjects and that means we get things done output in English and German, Leduc's second working very quickly, says Antoine Leduc who, for the moment, language. With its vast catalogue and its selling point of acknowledges that he is still at the time of life when he requiring lower standards than most television channels, can work hardest without feeling the effects of an intense Netflix is a client that can't be ignored. It's a way into rhythm. We're storing up experience and income. I don't the job that is appreciated by many newcomers to the think we can keep going at this rate forever. When our trade. It's complicated for a beginner to get to work for plans move on, we will have to adapt.

are now so much in demand that they frequently turn jobs Californian company pays. down. When you start out, it's hard to immediately have regular work at reasonable rates, Antoine adds. At first, we Sitting on their sofa, Antoine and Melody are happy with a few days without a laptop in the suitcase is clearly not it for a long time • a possibility. The first exception to that rule came last November, when they had a full month's "real holiday" in Vietnam. It made up for all the weekends we've worked this year, says Antoine Leduc with a smile.

Antoine Leduc works on his sofa, alongside his partner Experience also very soon led the pair to change track. They Melody Das Neves who is also an audiovisual translator. went over from documentaries – voice-over or subtitling Ergonomically speaking, it could be better. The question – to dubbing works of fiction films, which is better paid of a study will soon arise, this 28-year-old, who has been and better recognised. Antoine Leduc gives the example doing this work for two years, acknowledges. The couple of some documentary production managers who send out - she is 26 - have settled in London, living and working in one email to their whole list of author-translators: it's first two rooms, and are already earning a very good living. The come, first served. It's common practice but doesn't show much respect, to my mind. Unless I'm short on work, I don't generally answer those messages, he declares. With Antoine and Melody met in their small audiovisual master's dubbing, on the other hand, such practices are rarer. a French national channel, Leduc testifies. With Netflix you get straight into the work and you improve guickly. Indeed, after a short time with not much work, the two The only downside is the poor broadcasting royalties the

tended to accept everything that came along. Now, we're the life they're leading. They have kept in touch with their beginning to be more choosy. Offers arriving on Friday for classmates and get information from a Facebook group Monday morning, with a client assuming we will work for audiovisual translators. I love my work, concludes over the weekend, are now turned down. Their evenings Antoine Leduc. The variety of the programmes I work on, and weekends are full nonetheless, and going away for the oral and creative aspect... I hope I can carry on doing

MADELEINE LOMBARD

Madeleine Lombard, 29 years old and a globe-trotter at the work, she says. Above all, it gives her some latitude in heart, has been an audiovisual translator for five years, choosing who she works with and negotiating her rates, three of which have been spent abroad: the United States, usually paid to her as an author, and per page. This is how China, Japan, Argentina... An advantage of this job is that she tries always to be paid, just as she does her best not to you can work anywhere, says the young woman joyfully, go below a certain minimum rate. just a few days before leaving once more to spend a year In practice, however, it is necessary to be somewhat flexible: in Argentina improving her Spanish in order to make it I don't know anyone who observes the recommended her second working language after English. She chose and union rate, she says with irony. She counts heavily on her indeed asserts her nomadic lifestyle: I'm rarely at home, broadcasting royalties for a top-up. After only five years' even in France, and my days don't have any pattern. activity, that already makes up a third of her income. Obviously there are times when I'm very busy, but I try to share out my time so as not to be working non-stop and Money questions aside, striking a balance between to be able to make the most of wherever I am.

Like many audiovisual translators, Madeleine Lombard the idea of sharing your culture, but the realities of didn't know that the path she was taking would eventually audiovisual work soon catch up with you. Personally, I lead her to this work: after studying literature for entry to manage to work on jobs that interest me and keep the France's most prestigious "grande école" and being *lucky share of less intellectually stimulating programmes within* enough not to succeed, she completed a master's degree reasonable limits. Especially since the workload is easily in cinema studies in 2014. And even then, it was only increased: while most programmes come with a script in because it was time to start earning a living, otherwise the original language, it is still necessary to check it or this eternally curious free spirit would happily have carried even, when subtitling, to go over the spotting, which on exploring. The only guiding principle was to get into should theoretically be done beforehand (beginning and translation. That was always the idea, but I could have end of speech, shot changes...) Madeleine Lombard learnt gone to study languages. When I discovered I could learn to do that on her master's course and admits she tend[s] to become an audiovisual translator, I realised there was to do it readily, even though it is a technical task and a way to bring together two of my major interests: the not the role of an author. She adds, I find it difficult to audiovisual scene and languages - which, paradoxically, dissociate the spotting from my translation work, since I she has never formally studied.

At nearly 30, Madeleine Lombard is no longer really a beginner. From the outset, she managed to build trusting Looking back at her five years' experience, Lombard thinks translations are put to is by far the most exciting aspect of freedom, she concludes •

prestigious jobs and simple rent-payers (reality TV), for example is crucial: You come into this line of work with am constantly adjusting the translated phrases. For me, the two go hand in hand.

relationships with several clients, some of which have been she has been pretty lucky. I combine my deep aspirations with her ever since graduation. The variety of uses her with the realities of the job and feel still I hold onto my

Translated from French by Victoria Britten

